



HUMAN SERVICES DEPARTMENT
COMMUNITY PARTNERSHIPS DIVISION

115 S Andrews Avenue, Room A360 • Fort Lauderdale, Florida 33301 954-357-8647 • FAX 954-357-8204

Quality Network Meeting Minutes

Date: June 21, 2023, 9:00 AM – 10:15 AM

Location: Zoom Virtual Meeting Platform

Facilitator: Clinical Quality Management Support Staff

quality@brhpc.org

(954) 561-9681 ext. 1295

Providers Present

AHF: Billy Gall, Amy Pinter, Neil Walker

BCOM: Rose Labissiere

BRHPC: Jasmine Shirley

Broward Health: Absent

Broward House: Matthew Patterson, Jamie Powers

Care Resource: Marialejandra Valente

Community Rightful Center: Absent

Latinos Salud: Richard Ortiz

Legal Aid: Kara Schickowski

MHS: Alondra Machado

NSU: Kaitlin Mooney

Poverello Center: Brad Barnes

CQM & PCS Support Staff: Brianne Miller, Danielle Liao, Maunika Patel, Nelhil Del Valle, Gritell Berkley Martinez

Part A Recipient Staff: Richard Pena

I. Call to Order

The meeting was called to order at 9:03 am.

II. Welcome/Introductions

CQM Support Staff welcomed all attendees, stated the meeting's goal, and made individual introductions.

III. FY 2023-2024 Quality Improvement Project (QIP) Checkpoints 4 and 5

The CQM Support Staff started the meeting by reviewing the FY2023-2024 calendar for the Quality Network's QIP. They gave an overview of the quality improvement focus for the year. CQM Support Staff stated that the focus is to close gaps between linkage to care and retention in care. They also reviewed the QIP planner and discussed with the Network the upcoming dates for both QIP Checkpoints 4 and 5.

CQM Support Staff reviewed different quality measurements and discussed with the Quality Network how to best identify a good measure to use for their QIP. They also provided examples of their own QIP to the Quality Network for Checkpoints 1 through 4. For step four of the QIP process, the CQM Support staff reviewed an overall visual of the measurement tree and its five components: outcome, process, process step, balance, and Plan Do Study Act (PDSA). The PDSA cycle was further explained with tips on an effective PDSA cycle.

CQM Support Staff mentioned that they have open availability and are willing to work with all agencies to ensure a good understanding of the QIP process and each step. CQM staff opened the floor for questions. A representative from Broward House had a question for the Quality Network on best practices for data tracking. A representative from AHF recommended comparing internal reports and client-level data from Provide Enterprise (PE). Although this is time-consuming, it helps to give a more accurate list of those virally suppressed once duplicates are removed. A representative from Broward House also mentioned the importance of peer specialists in our community and how we should focus on addressing barriers they face from medical providers and within their agencies. Dr. Martinez notified the providers of a focus group conducted last year with peer specialists to help identify barriers they faced. The findings will be shared with the Network.

IV. Announcements

A representative from Broward House shared an article about the banning of gender-affirming care for transgender minors and how to manage conflicts between laws and ethical obligations.

A representative from AHF announced the We the People March on July 2nd. All the information will be sent to the Quality Network after the meeting.

V. Adjournment

The meeting was adjourned at 9:55 am.

Next Meeting Date: Wednesday, August 9, 2023, at 9 am.

Broward County Board of County Commissioners
Mark D. Bogen • Lamar P. Fisher • Beam Furr • Steve Geller • Jared Moskowitz • Nan H. Rich • Tim Ryan • Torey Alston •
Michael Udine
Broward.org

